

ServicePRO Web Technical Specifications

Web Server

Components	Requirements
IIS	IIS 7.0, 7.5, 8.0 and above
Operating System	<p>[Support Ended] Windows Server 2008 R2 SP1 (64 bit) **</p> <p>[Microsoft support ending October 2023] Windows Server 2012, Windows Server 2012 R2 ***</p> <p>[Recommended] Windows Server 2016 or Windows Server 2019 or Windows Server 2022</p>
Display	1280 x 768 or higher resolution / 1280 x 1024 Resolution
Other	<p>Window Installer 4.5</p> <p>Setup will install the following software if it is not already installed:</p> <p>.Net 4.8 Runtime / .Net 4.8.1 Runtime</p>

NOTE: It is strongly advised that the Database Server and the Web Server are hosted in the same local area network in order to achieve optimum performance.

*For the recommended operating systems given above, the latest tested Service Pack is recommended.

**Windows Server 2008 R2 End of Support by Microsoft - <https://support.microsoft.com/en-ca/help/4456235/end-of-support-for-windows-server-2008-and-windows-server-2008-r2>

***Windows Server 2012 and 2012 R2 reaching end of support- <https://learn.microsoft.com/en-us/lifecycle/announcements/windows-server-2012-r2-end-of-support>

Client System – Desktop – Supported Operating System & Browser

SL. Number	Operating System	Browser
1.	Windows	Microsoft Edge, Firefox 36.0+, Chrome 41.0+, Safari browser for PC 8.0+
2.	MAC	Safari browser for PC 8.0+ Chrome 41.0+, Firefox 36.0+

Client System – Supported Mobile Devices

SL. Number	Mobile Devices
1.	Apple IOS 4.0+
2.	Android 4.0+
3.	Blackberry 10.0+; Untested
4.	Windows Phone 8.0+